

The vehicle recovery journey:

# With and without AX track installed

There are significant advantages to having an AX Track device fitted to your vehicle. Here, we'll explain what these are by comparing two recovery journeys. On journey one, the vehicle isn't fitted with a tracker. On the second, the vehicle has been fitted with our covert tracking technology.



## Scenario one

Your vehicle is stolen and doesn't have a tracker

1 The worst-case scenario happens. Your vehicle gets stolen and you don't have covert tracking

2 You report the theft to your local police force. They'll then inform the DVLA of the theft and provide you with any updates if your car's recovered

3 The bad news? You only have a **3% chance of recovering your vehicle** if it's stolen without a tracker

**!** But it doesn't end there...

4 You'll now need to inform your insurance company and keep them up to date on any developments. They'll explain what you need to do and how to make an insurance claim

5 If your vehicle isn't recovered, it's time to wait it out and endure a long insurance process. Most insurers will wait at least 30 days before paying out on a stolen car claim

6 This claim payment can contribute to purchasing a replacement vehicle. However, this could cost a higher value than the original purchase price

7 You can expect your insurance premium to rise the next time your policy is up for renewal if you make a stolen car claim – usually around a 20-50% increase



## Scenario two

Your vehicle is stolen and you have an AX track device fitted

1 Your vehicle gets stolen. Don't panic. You have an AX Track device fitted and our team will do all they can to support you

2 First you need to report the vehicle as stolen. You can do this by contacting our 24/7 support line. You will also need to contact the police

\*Don't forget to tell the police your vehicle has a covert tracker and ask them for a crime reference number or incident reference number. This will help AX's specialist recovery team when they locate the car and update the investigating officer

3 We'll then begin the recovery mission led by the team and supported by local police officers wherever necessary

4 **There's a 99.1% chance our team will locate the vehicle within 24 hours**

Once we've located the vehicle, we will be in touch to explain the next steps

**3%**  
recovery rate  
without tracking

**99.1%**  
recovery rate  
with tracking

## Are you ready to learn how we can support you?

If you're interested in our trackers or want to find out more about what we can do for you, start by visiting our pricing page. To benefit from our expertise, click below.

[Discover more](#)